Please follow this workflow when an ISU Student, Faculty, or Staff has symptoms of COVID-19.

Patient tests through Thielen Student Health Center (TSHC) by calling 515-294-5801

IF PATIENT IS A STUDENT
Confidential Notices will be sent to:
• Public Health Team
• Department of Residence (if applicable)
• Athletics (if applicable)
• Greek System (if applicable)
• Dean of Students Office

IF PATIENT IS FACULTY, STAFF OR STUDENT EMPLOYEE
Confidential Notices will be sent to:
• Public Health Team
• Supervisor

CASE INVESTIGATOR will follow up with patient to review and confirm information from survey

Patient will self-isolate for 10 days
Self-isolation may be discontinued once **ALL THREE** of these things occur:
• No fever for at least 24 hours (that is one full day of no fever without the use medicine that reduces fever).
• Other symptoms have improved (for example, no cough or shortness of breath).
• At least 10 days have passed since symptoms first appeared

Patient will receive END OF ISOLATION NOTIFICATION

Patient tests through other healthcare provider or Test Iowa

Patient will complete **CASE INVESTIGATION SURVEY** (link included with result notification)
Self-isolation and health information will be included.
Information requested includes:
• Classroom/work location(s)
• Close contact identification
• Location(s) information

Patient will receive **SELF-ISOLATION NOTIFICATION**

CLOSE CONTACTS identified in survey will receive a **NOTIFICATION**

CLOSE CONTACTS will complete **CONTACT TRACING SURVEY** (link included in notification)

CONTACT TRACER will follow up with close contact to review and confirm information from survey

CONTACT WILL SELF-QUARANTINE FOR 14 DAYS
Contacts can discontinue self-quarantine 14 days after their last contact with positive person, if asymptomatic

Contact will receive **END OF QUARANTINE** NOTIFICATION

RESULTS ARE RECEIVED FROM YOUR TEST SOURCE

NEGATIVE

Process complete

POSITIVE

Positive result is recorded and notifications are sent

INCONCLUSIVE

RESULTS ARE PROVIDED

INVALID

SUPERVISORS SHOULD
• Reach out to employee
• Send **this message** to department or college to notify employees (optional)
• Contact Senior HR partner (optional)

Patient will receive **SELF-QUARANTINE NOTIFICATION**

A TSHC Symptom Monitor will follow-up with those requesting someone to contact them.