Please follow this workflow when an ISU Student, Faculty, or Staff has symptoms of COVID-19.

Patient tests through Thielen Student Health Center (TSHC) by calling 515-294-5801

**IF PATIENT IS A STUDENT**
Confidential Notices will be sent to:
- Public Health Team
- Department of Residence (if applicable)
- Athletics (if applicable)
- Appropriate Custodial Department Contact
- Greek System (if applicable)
- Dean of Students Office

**IF PATIENT IS FACULTY, STAFF OR STUDENT EMPLOYEE**
Confidential Notices will be sent to:
- Public Health Team
- Supervisor
- Appropriate Custodial Department Contact

ONCE NOTIFICATION IS RECEIVED:
- DEPARTMENT OF RESIDENCE
  - Notify cleaning supervisor in affected spaces and advise on appropriate cleaning practices

CASE INVESTIGATOR will follow up with patient to review and confirm information from survey

**RESULTS ARE RECEIVED FROM YOUR TEST SOURCE**

**POSITIVE**
- Positive result is recorded and notifications are sent

**INCONCLUSIVE**
- Process complete

**NEGATIVE**
- Process complete

Patient will complete **CASE INVESTIGATION SURVEY** (link included with result notification)
Self-isolation and health information will be included.
Information requested includes:
- Classroom/work location(s)
- Close contact identification
- Location(s) information

Patient will receive **SELF-ISOLATION NOTIFICATION**

Patient WILL:  
- Complete pretest questionnaire  
- Attend appointment, check-in and complete test  
- Self-isolate until results are received

Patient will receive **SELF-ISOLATION NOTIFICATION**

**RESULTS ARE PROVIDED**

**CONTACT TRACER** will follow up with close contact to review and confirm information from survey

**CONTACT WILL SELF-QUARANTINE FOR 14 DAYS**
Contacts can discontinue self-quarantine 14 days after their last contact with positive person, if asymptomatic

Close contacts will be asked to complete the **SYMPTOM TRACKER SURVEY DAILY**

A TSHC Symptom Monitor will follow-up with those requesting someone to contact them.

Close contact will receive **SELF-QUARANTINE NOTIFICATION**

Close contacts will complete **CONTACT TRACING SURVEY** (link included in notification)

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Patient will receive **SELF-ISOLATION NOTIFICATION**

Patient WILL SELF-ISOLATE FOR 10 DAYS
Self-isolation may be discontinued once **ALL THREE** of these things occur:
- No fever for at least 24 hours (that is one full day of no fever without the use medicine that reduces fevers)
- Other symptoms have improved (for example, no cough or shortness of breath)
- At least 10 days have passed since symptoms first appeared

Patient will receive **END OF ISOLATION NOTIFICATION**

**FINAL NOTES:**
- Reserve isolation housing for student
- FACILITIES PLANNING & MANAGEMENT, MEMORIAL UNION, STATE GYM/TSHC
- Notify custodial supervisor in affected spaces and advise on appropriate cleaning practices

**GREEK SYSTEM**

DEAN OF STUDENTS OFFICE

SUPERVISOR SHOULD
- Reach out to employee
- Send this message to department or college to notify employees (optional)
- Contact Senior HR partner (optional)