COVID-19 RETURN TO CAMPUS WORKFLOW

Please follow this workflow when an ISU Student, Faculty, or Staff has symptoms of COVID-19.

Patient tests through other healthcare provider or Test Iowa

Patient tests through Thielen Student Health Center (TSHC) by calling 515-294-5801

RESULTS ARE RECEIVED FROM YOUR TEST SOURCE

PATIENT WILL:
- Complete pretest questionnaire
- Attend appointment, check-in and complete test
- Self-isolate until results are received

RESULTS ARE PROVIDED

POSITIVE
- Positive result is recorded and notifications are sent
  *If patient tested off campus, please self-report positive results.

NEGATIVE
- Process complete

IF PATIENT IS A STUDENT
Confidential Notices will be sent to:
- Public Health Team
- Department of Residence (if applicable)
- Athletics (if applicable)
- Greek System (if applicable)
- Dean of Students Office

IF PATIENT IS FACULTY, STAFF OR STUDENT EMPLOYEE
Confidential Notices will be sent to:
- Public Health Team
- Supervisor

CASE INVESTIGATOR will follow up with patient to review and confirm information from survey

CLOSE CONTACTS identified in survey will receive a NOTIFICATION

CONTACT TRACER will follow up with close contact to review and confirm information from survey

CONTACT WILL SELF-QUARANTINE FOR 10 DAYS
Contacts can discontinue self-quarantine 10 days after their last contact with positive person, if asymptomatic

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CLOSED CONTACTS
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POSITIVE
- Process complete

INCONCLUSIVE
- Process complete

INVALID
- Process complete

Patient will complete CASE INVESTIGATION SURVEY (link included with result notification)

Self-isolation and health information will be included.

Information requested includes:
- Classroom/work location(s)
- Close contact identification
- Location(s) information

Patient will receive SELF-ISOLATION NOTIFICATION

Patient will receive END OF ISOLATION NOTIFICATION

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